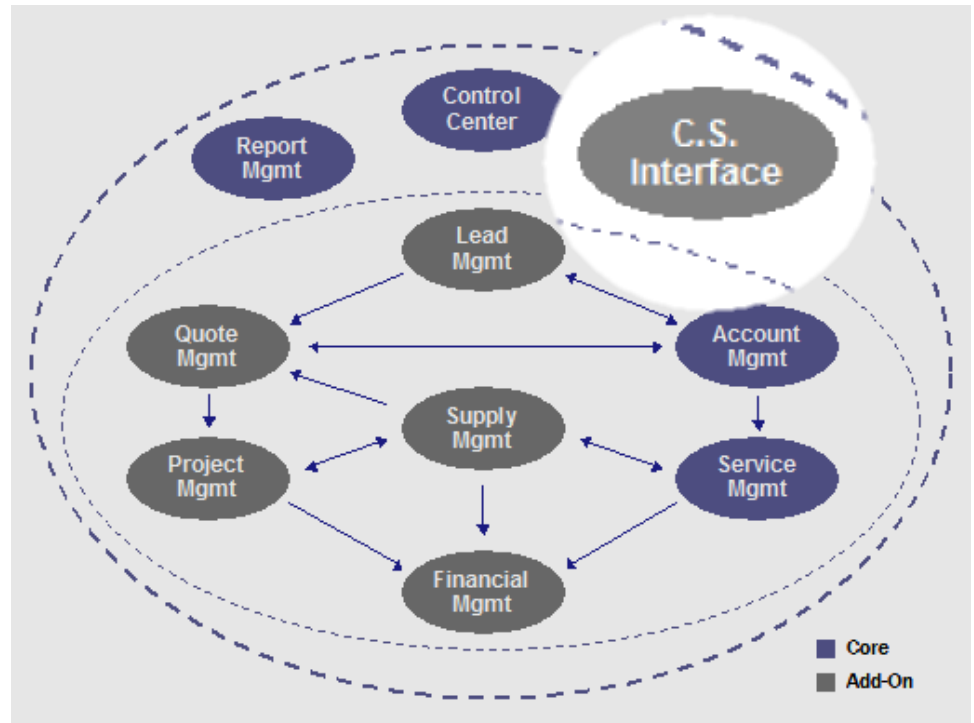


# Central Station Interface

AlarmBase Professional for TRAVERSE

## *The Bridge Between Your Business Management and Central Station Software Systems*

Central Station Interface in AlarmBase Professional is about information; the information your company needs to work smarter and more efficiently and to better safeguard what you've worked so hard to build.



- ❑ csInquiry – Use central station information to conduct business
  - Displays signal history, call list and zone information in Control Center
  - Drill-down on a signal to view dispatcher actions for an event
  - Prints signal history on service orders
- ❑ csIntelligence – Let the software work for you
  - Highlights discrepancies in name and address information
  - Verifies that central station services are being billed
  - Minimizes legal exposure by virtually eliminating software setup mistakes that might cause you to fail to provide service
- ❑ csMerge – Eliminate costs of double-entry
  - Synchronizes name, address and other information between your databases
  - Creates sites in AlarmBase Professional from central station accounts
  - Creates accounts in central station from AlarmBase Professional sites

**Control Center**

Cust: ID Na [ ] Site: ID Ad Na Su [ ] System: [ ]

**Cust:** 110194  
MAHER TURF SERVICE  
P O BOX 56564  
DENVER, CO 80200  
(317) 555-7777 **Rep:** CCS

**Site:** 501180  
MAHER TURF SERVICE - Store 1  
123 MAIN STREET  
DENVER, CO 80200  
(317) 555-7777 **Rep:** CCS

Alarm System  
C.S. ID: CCS AlarmID: 10955  
Installed: 3/1/1993 Dflt Plan: NORM-NORMA  
W.Exp: 3/1/1994

Invoices | Comments | Equipment | Recur Bills | Recur Jobs | Job Hist | Signal Hist | Call List | Zones | CS/Billing

Event	Signal Date	ID	Zone	Label	Phone
9564	4/23/2003 12:19:51 PM	burg	3	Smoke Detector in Hallway Name	
9564	4/23/20				
9563	4/23/20				
9562	4/23/20				
9562	4/23/20				
9517	3/21/20				
14	2/3/200				
12	1/29/20				
2	1/24/20				
1	1/23/20				

Record: [ ] [ ] [ ] [ ]

Credit Status: **Current**

Control Protection Unlimited

**Event Detail**

Event: 9517 Final Resolution: FINALIZE Date/Time Created: 3/21/2003 11:30:41 AM  
Date/Time Finalized: 3/21/2003 12:00:57 PM

Operator	Time	Contact	Contact Called	Notes
phoenix	11:30:41 AM			Event selected from Pending Event
phoenix	11:58:40 AM	Dick Nausch		Sent fax to Dick Nausch. Notified successfully.
phoenix	11:59:59 AM	Dick Nausch	(512)479-8765	Called Dick Nausch. Answered.
phoenix	11:59:59 AM	Dick Nausch	(512)479-8765	Called Dick Nausch. No answer.
phoenix	11:59:59 AM	Dick Nausch	(512)479-8765	Called Dick Nausch. Phone busy.
phoenix	11:59:59 AM	Dick Nausch	512 221-0099	Called Dick Nausch. Answered.
phoenix	11:59:59 AM			10 Minute ETA
phoenix	12:00:57 PM			<b>Close event with code 'FINALIZE'.</b>

Print List

*Drill-down in Control Center to see Event Detail*

**ABF Security** CREDIT STATUS: Current SITE STATUS: Pending LABOR RATE: Regular **SERVICE ORDER** 17270

BILL TO MATTHEW, KEN & JANET		CUST ID 107845	SITE ID 503400	CREATED BY CharlieN	CREATED DATE 03/16/04
SITE MATTHEW, TOM AND KAREN 6545 MAPLE GROVE DRIVE CHESTERFIELD, MO 63005 ST. LOUIS		SYSTEM Alarm System		SYSTEM ID 413378	
CONTACT		LEASED No	WARR EXP 6/29/2001	REPAIR PLAN RRP	PRICE PLAN SVC1
MAP ID H444	CROSS STREET HERITAGE ROAD	PHONE (636) 555-5468	TECH GCR	WORK CODE SERVICE	SCHED WINDOW BEFORE NOON
DIRECTIONS TO SITE LEFT AT HWY 6 AND MAPLE TO TOP OF HILL		STRUCTURE	BASEMENT	ATTIC	SCHED DATE 03/19/04
					SCHED TIME 01:04 PM
					SQ FT
SERVICE HISTORY			SIGNAL HISTORY		
#9516-06/09/03-DDH-Rpl-NA-4500ABF-REPLACED KEYPAD AT GARAGE DOOR AND TEST SAME SENT SIGNALS			8/30/2004 10:03:18 AM burg 7 Back Door		
			6/19/2004 5:05:22 PM burg 8 Front Door		
			6/18/2004 10:15:21 PM fail close		
			6/18/2004 3:55:57 PM fail test		

*Print signal history on service orders.*

TRAVERSE is a registered trademark of Open Systems Holdings Corp.  
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