



AlarmBase™ Professional Hardware/Software System Requirements

Server Software			
TRAVERSE Edition	SQL Database Edition	MS Access Edition	Operating System
Business	2000 Desktop Engine (MSDE 2000) (SP3 for Traverse)	2000 (Office 2000) SP3 (Full version or run-time)	Windows 2003 Server (Standard) Windows XP (Professional)
Enterprise	2000 Standard (SP3a) or 2000 Enterprise (SP3a)	2000 (Office 2000) SP3 (Full version or run-time)	Windows 2003 Server (Standard) Windows XP (Professional)

Hardware		
	Workstations	Dedicated Servers
One Server	Any computer with Terminal Services or Citrix client	2 Dual Core Xeon 2.0 Ghz with 2 GB RAM up to 5 users and 128 MB RAM for each additional user
Two Servers	Any computer with Terminal Services or Citrix client	Database Server: 2 Dual Core Xeon 2.0 Ghz with 2 GB RAM Application Server: 2 Dual Core Xeon 2.0 Ghz with 2 GB RAM up to 5 users and 128 MB RAM for each additional user

Additional Requirements and Recommendations

- All hardware components must be listed on the Microsoft Hardware Compatibility List for Windows NT/2000.
- Servers must be shipped to Alpine for initial configuration. Final configuration will be done remotely by Alpine when the servers are on-site, connected to the local area network and joined to the appropriate domain.
- The SQL database server or at least one workstation must have a full version of MS Access 2000 for support purposes.
- Remote Administrator must be installed on each server for support purposes.
- The SQL database server should be configured for RAID 1 or better.
- Each server should have a 1 GB network card.
- The network switch should be network intelligent with at least two 1 GB ports and 3 GB back plane.
- In a remote access configuration, Citrix is required to support certain printing functionality and the use of dual head monitors.
- Data backup is extremely important and is the responsibility of the customer. There should be standard procedures for backing up one or more times each day and taking backups offsite.